

John Hancock
Life Post Issue - Claims
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November 16, 2021

HOLLAND & KNIGHT
ATTN: JESUS CUZA
701 BRICKELL AVE, STE. 3300
MIAMI, FL 33131

RE: Policy Number: 93972826
Insured: LILLY SEGAL

Dear Jesus Cuza,

Thank you for letter dated October 23, 2021.

Kindly be advised that the above-noted claim is still under review and we are awaiting sufficient proof of death.

If we require anything further, we will advise.

If you have any questions or need additional information, please contact me by email at susan.amicucci@jhancock.com.

Sincerely,

John Hancock Life Insurance Claims

Enclosure(s):
E-865LIFEPRO

RE: 93972826

Susan Amicucci <Susan_Amicucci@jhancock.com>

Wed 12/8/2021 7:34 AM

To: massiel.ibarra@hklaw.com <massiel.ibarra@hklaw.com>;

Cc: rebecca.canamero@hklaw.com <rebecca.canamero@hklaw.com>;

Good morning Massiel and Good morning Rebecca

Thank you for your email below and my apologies for the delay in replying.

Kindly be advised that the death certificate and judicial name change documents received reference a different SSN and DOB than what we have on file for Lilly Segal.

Any clarification that Holland & Knight could provide that would allow us to settle this matter would be greatly appreciated.

Thank you.

Susan Amicucci

Claims Analyst

John Hancock

susan_amicucci@jhancock.com

416-926-4878

200 Bloor Street E

Toronto ON M4W 1E5



From: massiel.ibarra@hklaw.com <Office365@messaging.microsoft.com>

Sent: Friday, December 3, 2021 1:23 PM

To: Susan Amicucci <Susan_Amicucci@jhancock.com>

Cc: massiel.ibarra@hklaw.com; rebecca.canamero@hklaw.com

Subject: Re: 93972826

Ms. Amicucci,

We are in receipt of your letter dated November 16, 2021 relating to the above-referenced policies. In the letter, you mention that you are awaiting proof of death for those policies. As discussed in our October 23, 2021 letter (which I have attached for ease of reference), however, we attached the death certificate for Sprinta Berger, who as the evidence (including a judicial name change) makes clear is in fact the insured, Lilly Segal. We are happy to discuss with you further on a call this afternoon or Monday at a time that works for you.

Thank you,

Rebecca Canamero | Holland & Knight

Partner

Holland & Knight LLP

701 Brickell Avenue, Suite 3300 | Miami, Florida 33131

Phone 305.789.7533 | Fax 305.789.7799

rebecca.canamero@hklaw.com | www.hklaw.com

From: Susan Amicucci <Susan_Amicucci@jhancock.com>

Sent: Thursday, December 2, 2021 1:51:57 PM

To: massiel.ibarra@hklaw.com <massiel.ibarra@hklaw.com>

Subject: Re: 93972826

Good afternoon Massiel

Hopefully this email will be helpful to you and you won't have any trouble sending me an email back.

Thank you.

Susan Amicucci

Claims Analyst

[John Hancock](#)

susan_amicucci@jhancock.com

416-926-4878

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